



## Quality management

### The sector

- Industry

### The branch

- Textile

### Products

- VDoc Document Management
- QSE Intranet

### The need

- Automate the corrective actions
- Make knowledge spreading easier

### The answer

- VDoc Process

### The benefits

- Ease of use and access
- Time for quality service cuts by 50%
- No more paper procedures

VDoc Suite, edited by VDoc Software, is the first verticalizable collaborative suite; it is ready for use and allows you to rapidly implement a collaborative portal.

It answers the companies' requirements for document management, process automation and collaborative work.

More than 500 companies and 400,000 people use VDoc Suite daily.

## More information

Please consult our web site :

[www.vdocprocess.com](http://www.vdocprocess.com)

VDoc Software is an Axemble Group company.



## Quality management

### The group

GANZONI France's activity is based on the treatment of venous insufficiency with elastic compression. Under this technical term, there is an expertise that answers a public need: about one person on three has to deal with venous insufficiency, that is 18 million people in France.

Our activity consists in designing, manufacturing and distributing medical articles for compression and support products, with additional products to make them easier to bear daily.

In the medical compression area, GANZONI France is positioned as a leader.

The company employs 400 people today. The 180 employees in Alsace and 220 on the Saint-Just-Saint-Rambert site, in the middle of the first French textile region, work on the same mission: improving the quality of life for men and women who suffer from venous insufficiency.

### The need

Since the beginning, Ganzoni France has wished to keep a memory of its technical know-how, but also of all that is linked to the company life: manufacturing procedures, technical forms, the general organization of the company... Of course, the aim is to spread this knowledge among its employees.

Until now, all this documentary base was only on paper, so that any change brought a corrective action. During one year, the quality insurance service could process up to 900 corrective actions. This trend has intensified with the company certification in 1995. While the company was growing quickly (from 200 to 400 employees in 3 years) and when the new ISO version 2000 standard was published, Ganzoni France has looked for a solution to automate its corrective actions and make knowledge spreading easier.



They trust us

"Quality Management has allowed us to process all of our corrective actions efficiently and quickly, and to spread knowledge more widely in the company. The application is really easy to use, and it was adapted to our document system and constraints."

*Christine Lanier, Quality manager*  
*Christine-lanier@ganzoni.com*



### The answer

Ganzoni France has chosen VDoc Process Quality Management, produced by VDoc Software, because of its ease of use and its ability to adapt or change the workflow easily. Only one day of work has been needed to adapt the validation circuit.

Now, more than one employee on four uses the application.

### The benefits

Quality Management has been adopted rapidly by the users. Thus, after three months of use, 169 corrective actions have already been processed. The time required for processing by the quality service has been cut by about 50 %.

From now on, all the knowledge in the company can easily be accessed from any workstation. Thanks to a keyword search, each employee can find the appropriate procedure without contacting the quality department. Paper procedures have practically disappeared. The company knowledge and memory is easily kept and accessible.