



## Intranet

### The sector

- Industry

### The branch

- Building materials

### Produits

- VDoc Portal, VDoc Process Java

### The need

- Improve information spreading
- Develop collaborative work
- Make information access easier

### The answer

- Collaborative and applicative Intranet implementation, with VDoc Process and VDoc Portal

### The benefits

- Management by processes
- A more fluid internal communication
- Paper is not used anymore

VDoc Suite, edited by VDoc Software, is the first verticalizable collaborative suite; it is ready for use and allows you to rapidly implement a collaborative portal. It answers the companies' requirements for document management, process automation and collaborative work.

More than 500 companies and 400,000 people use VDoc Suite daily.

### More information

Please consult our web site :

[www.vdocprocess.com](http://www.vdocprocess.com)

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"With VDoc Portal and VDoc Process, we have been able to implement an Intranet that is a real productivity tool, as it improves the business information spreading.

In the Intranet, we federate all of our employees, and with the processes, we optimize our working methods. "

Georges Fouron, IT director

[g.fouron@imerys.com](mailto:g.fouron@imerys.com)

## Collaborative Intranet

### The group

A product range of nearly 80 models, 7 pioneer trademarks with a strong foothold in their region of origin, a position of number 1 on the national level for the production of tile, brick and flue, an industrial and commercial presence in all the country, but also in Spain and Belgium, 3 registered training centers that welcome hundreds of trainees from the building and commercial sectors, a production capacity that allows it to build what is required to cover the roofs of nearly 600 houses every day: IMERYS TC is all of that.

IMERYS TC is an IMERYS group's subsidiary. The building materials branch has a 621 m€ on turnover, and employs more than 2,900 people.

### The need

Until now, the retrieval of the information required to create a product form or a new client in the ERP was done with paper and fax. Imerys Toiture General Direction was looking for a solution to make the information entered in the ERP more reliable and traceable, while offering its employees a unique tool, that would have:

- aggregated the various applications in the company,
- optimized the distribution of the quality and human resources documentation.



### The answer

Five processes have been designed:

- the product creation form;
- the supplier filling form;
- the client creation form;
- the client complaint management form;
- the commercial proposal creation process.

At the same time, Imerys TC has modelled the investment requests that mainly involve the managers of the various sites. Then, the VDoc Document library has been implemented so that the documentation can be accessed by anyone.

### The benefits

The Intranet has replaced Windows Desktop. The "people finder" tool has proved a great success and has become a very useful collaboration tool.

Paper forms are gradually abandoned by all employees, including nomad users, and are replaced by the workflow forms.

The information is integrated in the ERP more quickly, and with much better reliability.

As a sign of the project success, other direction services (marketing, human resources) have a great demand for the integration of other processes in the Intranet.